

September 28, 2020 Web Announcement 2317

Attention Provider Types 22 (Dentist) and 33 (Durable Medical Equipment, Prosthetics, Orthotics and Supplies):

Remaining Amount Balance for the Remaining Dollar Balance Added to Electronic Verification System (EVS) in the "View Authorization Response" Section

Effective September 21, 2020, the Electronic Verification System (EVS) has been updated to display the Remaining Amount balance for the remaining dollar balance in the "View Authorization Response" section in EVS. This update will assist providers with submitting prior authorization requests with the total number of units for the request to be approved with a total dollar amount. Please review the updated <u>EVS User Manual Chapter 4 (Prior Authorization)</u> for instructions on viewing the "View Authorization Response" section.