



April 21, 2021

Web Announcement 2476

## **REMINDER: Claims and Claims Appeals Must Be Submitted Electronically**

Providers are reminded that with the implementation of the new, modernized Medicaid Management Information System (MMIS) on February 1, 2019, all claims and claims appeals **must** be submitted electronically to Nevada Medicaid. Nevada Medicaid no longer accepts paper claims and claims appeals. Providers who have partnered with outsourced billing agencies/vendors are encouraged to ensure that claims are submitted electronically.

As providers were previously notified in multiple web announcements, including in [Web Announcement 1987](#), effective October 1, 2019, claims and claims appeals submitted on paper are securely destroyed and no longer returned to providers or their vendors.

The Electronic Verification System (EVS) User Manual [Chapter 1 Getting Started](#) and [Chapter 3 Claims](#) provide the instructions for submitting claims and appeals electronically. The Formal Claim Appeal Request form (FA-90) is located on the [Providers Forms](#) webpage. The [Electronic Data Interchange \(EDI\) Companion Guides](#) provide instructions for submitting electronic transactions.