



June 9, 2021

Web Announcement 2521

Attention Provider Type 33 (Durable Medical Equipment, Prosthetics, Orthotics and Supplies):

Update Regarding Wheelchair and Wheelchair Accessory Claims Denied with Error Code 5593

Attention provider type (PT) 33 (Durable Medical Equipment, Prosthetics, Orthotics and Supplies): Medicare crossover claims for wheelchairs and wheelchair accessories submitted by PT 33 that were denied by Medicaid in error with error code 5593 (1 unit allowed per 60 rolling months – PA override) will be automatically reprocessed to adjudicate correctly. A future remittance advice will report the results of the reprocessed claims. Effective with claims with dates of service on or after June 1, 2021, these claims will no longer deny in error with error code 5593.

Please note: When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.