



February 3, 2022

Web Announcement 2702

Attention All Providers: Reminder Regarding Training Options

The Division of Health Care Financing and Policy (DHCFP) and Nevada Medicaid would like to remind all providers that one-on-one virtual training sessions led by Provider Relations Field Representatives and regularly scheduled trainings are available for providers, delegates and staff. If you or anyone in your office needs training, please utilize the options below instead of calling the Nevada Medicaid Call Center. The Provider Relations Field Representatives are knowledgeable sources of information about provider enrollment, prior authorization, billing and much more, and can provide detailed instruction in a step-by-step manner.

If you would like to schedule a one-on-one training, please contact your Provider Relations Field Representative by sending an email to: NevadaProviderTraining@gainwelltechnologies.com. When submitting an email for training requests, at a minimum, please provide the following pieces of information:

- Name
- Contact Information (email address and phone number)
- National Provider Identifier (NPI)
- Detailed explanation in the body of the email as to your request. This will reduce the amount of time spent corresponding back and forth for clarification purposes.

If you do not require one-on-one training, please view the Nevada Medicaid Training Calendar that shows the trainings scheduled each month on multiple topics. For more information on the monthly training sessions, please visit the [Training Calendar](#).