

March 2, 2022 Web Announcement 2730

Claims that Denied in Error with Error Code 5068 Have Been Reprocessed

Some claims with dates of service on or after March 29, 2021, through November 15, 2021, denied in error with error code 5068 (Ambulatory Surgical Centers (ASC) and professional claims do not match). The impacted claims have been reprocessed automatically to adjudicate correctly. Results of the reprocessed claims appear on remittance advices dated March 4, 2022.

Impacted provider types are:

| Provider Type | Provider Type Description |
|---------------|------------------------------------|
| 10 | Outpatient Surgery, Hospital Based |
| 20 | Physician, M.D., Osteopath, D.O. |
| 21 | Podiatrist |
| 25 | Optometrist |
| 46 | Ambulatory Surgical Centers |
| 77 | Physician's Assistant |

When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to Medicaid Services Manual Chapter 100 and the Billing Manual for information concerning the claim appeal process and time frames.