



November 21, 2022

Web Announcement 2941

Institutional Claims Billed with Type of Bill Ending in Zero

Institutional claims billed with a type of bill ending in zero may be paying in error. Effective on claims processed on or after November 21, 2022, these claims will adjudicate correctly showing zero paid with Explanation of Benefits (EOB) code 9928 (Pricing Adjustment - Amount paid is zero). No claims will be automatically reprocessed as this is go-forward change.