



May 22, 2023

Nevada Medicaid Web Announcement 3081

Attention All Providers: Information Regarding Claims Denying for Medicare Coinsurance Greater Than Medicare Paid Amount

Providers submitting claims with a Medicare coinsurance amount greater than zero when the Medicare paid amount is zero may receive error codes 4366 or 4367 (Medicare coinsurance greater than Medicare paid amount).

Providers are reminded that claims for recipients with dual eligibility may be resubmitted as fee-for-service claims with Medicare entered in the Other Insurance fields and the appropriate claim adjustment reason code(s).

For information regarding submitting Medicare crossover claims, providers may register for [Secondary Claims Training](#) or refer to the [Submitting Claims with Other Insurance Frequently Asked Questions \(FAQ\)](#). Providers who receive claims denied by Medicare due to non-covered services may refer to [Web Announcement 1941](#) for billing instructions.