



June 27, 2023

## Nevada Medicaid Web Announcement 3103

# Nevada Medicaid and Nevada Check Up Managed Care Organization (MCO) 2023 Open Enrollment

Managed Care Organization (MCO) Open Enrollment is once a year from **October 1 through October 31** of each year.

Open Enrollment letters will be sent to all Medicaid and Nevada Check Up Managed Care heads of household starting the first week of **July 2023**, in order for the enrollees to have sufficient time to choose an MCO and return their letter to **Nevada Medicaid Attn. MCO Changes, P.O. Box 30042, Reno, NV, 89520** by **October 31, 2023**, to be effective **January 1, 2024**.

**All MCO change requests** received after **October 31, 2023**, will not be honored. If recipients are not satisfied with their choice, they will have **90 days** from the effective date to make one (1) final MCO change. Once this final change has been processed, recipients will remain locked in the selected MCO until the next open enrollment period, which will be October 1 through October 31 of 2024.

It is important for recipients to update their contact information with the Division of Welfare and Supportive Services (DWSS) as soon as possible to receive all communications regarding their eligibility. Their contact information should include their residence and mailing addresses, phone number or message number, and email address, if available.

Recipients may update their information in [AccessNevada.dwss.nv.gov](https://AccessNevada.dwss.nv.gov). They will need to create an account and also may sign up for paperless notifications. They may also update their information by emailing [welfare@dwss.nv.gov](mailto:welfare@dwss.nv.gov) or calling Toll Free: **(800) 992-0900** or Northern Nevada: **(775) 684-7200** or Southern Nevada: **(702) 486-1646**.

**Nevada Medicaid / Nevada Check Up offers four (4) MCO choices:**

<p><b>1. Anthem Blue Cross and Blue Shield Healthcare Solutions, (844) 396-2329</b> <a href="https://mss.anthem.com/nevada-medicaid/home.html">https://mss.anthem.com/nevada-medicaid/home.html</a> Value-added Benefits – <a href="https://www.chooseanthem.com/nv#benefits">https://www.chooseanthem.com/nv#benefits</a></p>
<p><b>2. Health Plan of Nevada, (800) 962-8074, <a href="https://myhpnmedicaid.com/Member">https://myhpnmedicaid.com/Member</a></b> Value-added Benefits – <a href="https://myhpnmedicaid.com/Member/No-Cost-Extra-Benefits">https://myhpnmedicaid.com/Member/No-Cost-Extra-Benefits</a></p>
<p><b>3. Molina Healthcare of Nevada, (833) 685-2102, <a href="http://www.welcometomolina.com">www.welcometomolina.com</a></b> Value-added Benefits – <a href="https://www.molinahealthcare.com/members/nv/en-us/mem/medicaid/benefits-and-services.aspx">https://www.molinahealthcare.com/members/nv/en-us/mem/medicaid/benefits-and-services.aspx</a></p>
<p><b>4. SilverSummit Health Plan, (844) 366-2880, <a href="https://www.silversummithealthplan.com">https://www.silversummithealthplan.com</a></b> Value-added Benefits – <a href="https://www.silversummithealthplan.com/members/medicaid/benefits-services/benefits-overview.html">https://www.silversummithealthplan.com/members/medicaid/benefits-services/benefits-overview.html</a></p>