



June 29, 2023

## Nevada Medicaid Web Announcement 3106

# COVID-19 UNWIND: How Hospitals Can Help Patients Who Are Disenrolled from Medicaid

Nevada Medicaid would like to help hospitals prepare as **Medicaid eligibility renewals** resume for recipients now that the COVID-19 public health emergency has ended. This process may result in some of your patients being disenrolled from Medicaid as they may no longer meet the eligibility requirements for the program. Some patients who are disenrolled from Medicaid may already have health insurance through their employer or need to purchase their own health insurance through the private market.

This Medicaid eligibility renewal process will continue through **May 31, 2024**. Hospitals are encouraged to use the **Hospital Presumptive Eligibility** (HPE) process for patients seeking care who may have recently lost their Medicaid coverage as a result of the renewal process. Some patients may be able to re-enroll into Medicaid through the HPE process, which allows hospitals to receive payment for services rendered. Training for hospitals on the HPE process is required for hospital staff. [Here is the link to the training schedule and sign-up instructions](#). Please note: The next training is September 18-20, 2023.

Pharmacies and other providers can refer patients in need of care who may be eligible for coverage for Medicaid through HPE to the following hospitals offering HPE:

Battle Mountain General Hospital	North Vista Hospital
Carson Tahoe Hospital	Pershing General Hospital
Carson Valley Medical Center	Renown Regional Medical Center
Centennial Hills Hospital	Saint Mary's Regional Medical Center
Desert Springs Medical Center	Southern Hills Hospital
Grover C Dils Medical Center	Summerlin Hospital Medical Center
Mt. Grant General Hospital	Spring Valley Medical Center
Mountain View Hospital	University Medical Center (UMC)
Northern Nevada Hospital	Valley Hospital Medical Center
	William Bee Ririe Hospital

Hospitals interested in offering HPE for patients who have recently lost coverage through the renewal process may learn more about this option at: [Hospital Presumptive Eligibility website](#).

Hospitals are also encouraged to provide information to patients enrolled in Medicaid about the renewal process to avoid a gap in coverage. This information includes:

- Giving patients a copy of the [Renewals are Coming Back flyer](#).
- Looking up the eligibility renewal date for current Medicaid recipients. Staff can look it up in the Electronic Verification System (EVS). See [Web Announcement 3045](#) for instructions.
- Letting Medicaid recipients know that a renewal packet from the Division of Welfare and Supportive Services should be sent to them in the mail two months before their renewal date.
- Connecting Medicaid recipients with the Division of Welfare and Supportive Services for questions about their renewal: [https://dwss.nv.gov/Medical/2\\_General\\_Information/](https://dwss.nv.gov/Medical/2_General_Information/).

For patients who may have lost their coverage as a result of the renewal, please inform them that they may be eligible to re-apply at [AccessNevada.DWSS.nv.gov](https://www.accessnevada.com) or shop for low-cost health insurance at [NevadaHealthLink.com](https://www.nvhealthlink.com).