



July 12, 2023

Nevada Medicaid Web Announcement 3119

Urgent Updates Regarding Electronic Visit Verification (EVV) Providers and System Vendor

Attention provider types 29 (Home Health Agency), 30 (Personal Care Services – Provider Agency), 83 (Personal Care Services - Intermediary Service Organization), 48 (Home and Community Based Services Waiver for the Frail Elderly) and 58 (Waiver for Persons with Physical Disabilities (PD)):

The 21st Century Cures Act of 2016 mandated that all state Medicaid programs implement an Electronic Visit Verification (EVV) system for Personal Care Services (PCS) and certain in-home, PCS-like services. The following is a list of the provider types, and services, that Nevada Medicaid currently requires use of an EVV system:

- **Provider types 30 and 83:** Personal Care Services
- **Provider type 48:** Certain services within the Home and Community Based Services (HCBS) Waiver for the Frail Elderly
- **Provider type 58:** Certain services within the HCBS Waiver for Persons with Physical Disabilities

New Services Being Added to EVV

The 21st Century Cures Act also mandates that Home Health Care Services (HHCS) reimbursed by Medicaid must also use an EVV system. Nevada was approved for a Good Faith Extension to delay implementation for HHCS to January 1, 2024. Nevada Medicaid will be requiring the following new provider type and new services to begin using an EVV system starting January 1, 2024.

- **Provider type 29:** Home Health Care Services and Private Duty Nursing Services

New Vendor Starting January 1, 2024

In addition to the new services being added to EVV, the Division of Health Care Financing and Policy (the Division) will be switching EVV vendors to Sandata Technologies effective January 1, 2024. Over the next several months, the Division will be working with PCS providers to transition to the new system as well as adding Home Health Care providers to the new system.*

*Please note that current PT 30, 48, 58 and 83 providers **must continue** to bill through the Division's EVV System AuthentiCare® Nevada and work with Nevada Medicaid's current vendor, FiServ, through the end of 2023.

What To Expect:

1. Providers will receive more information regarding initial support, a provider registry, and training opportunities.
2. Data Aggregator Users: The new vendor specifications will be published.

More updates will be provided to program stakeholders throughout 2023. Nevada Medicaid will be sending out notices through the EVV Listserv. To be included on the Listserv and receive notifications, providers must [Subscribe](#). The Division also has a new email address specific to EVV for providers to email questions: NVEVV@dhcfp.nv.gov.