



**February 21, 2024**

**Nevada Medicaid Web Announcement 3282**

## **New Email Notification Added to Secure Correspondence Tool**

Starting February 21, 2024, providers and delegates who create a Secure Correspondence in the Electronic Verification System (EVS) will receive an email from "AutoLetterGenerator@gainwelltechnologies.com" when a response is ready for them to review. While the provider or the delegate may create a secure message using their EVS account, the email notification from Nevada Medicaid will be sent to the contact person on the secure message.

The provider and delegate users will need to log in to their EVS account to review their Secure Correspondence messages. For more information regarding accessing EVS, and creating and viewing Secure Correspondence, please refer to the [EVS User Manual](#) Chapter 1: Getting Started.