



Date: 08/02/11

Web Announcement 403

Newborns and Other Recipients Incorrectly Enrolled in a Managed Care Plan

As of April 8, 2011, certain Medicaid recipients who should be enrolled into Medicaid Fee For Service (FFS) are being incorrectly enrolled into a managed care plan (Health Plan of Nevada or Amerigroup Community Care).

The majority of cases occur with newborns whose mothers are not enrolled in managed care. In some instances, entire families are being assigned to managed care incorrectly. Although the majority of Medicaid recipients are enrolled correctly, there is a significant volume of FFS recipients who are being retro-enrolled into managed care.

The Division of Health Care Financing and Policy (DHCFP) and Magellan Medicaid Administration, Inc. are working together to correct this enrollment issue as quickly as possible.

Until the issue is resolved, DHCFP has authorized Magellan Medicaid Administration to process all related prior authorization (PA) requests outside of the normal process and time frame. This authorization will include concurrent and retrospective requests. This is a temporary measure and the normal processes will resume once this issue has been resolved.

Any claims denied inappropriately due to this issue will be automatically reprocessed without the need for providers to resubmit the claims. The adjudication of any reprocessed claims will be reported on a future remittance advice.