



Date: 10/21/11

Web Announcement 422

## PERM Provider Education

The Centers for Medicare & Medicaid Services (CMS) is hosting provider training on the federal Payment Error Rate Measurement (PERM) program. Information provided during the training will include:

- An overview of the PERM program
- Provider responsibilities during a PERM review
- Frequent mistakes and best practices

The call-in number for each session is (877) 267-1577. Meetings are scheduled from noon to 1p.m., PT.

Shown below is the meeting date, the "Meeting ID" and webinar address for each session. (Use the Meeting ID to log into the call after dialing the 877 number above; you can use the webinar address to view the visual online component in addition to listening to the training via phone.)

### Wednesday, October 26, 2011:

- Meeting ID 4940
- <https://webinar.cms.hhs.gov/perm3web3>

### Wednesday, November 2, 2011

- Meeting ID 1569
- <https://webinar.cms.hhs.gov/perm3web4>

Materials to be discussed during the training are:

- [PERM Overview for Providers](#)
- [PERM - Initial Request for Records Letter](#)

There will be time available for questions and answers after the training; however, CMS encourages all participants to email questions in advance to [PERMProviders@cms.hhs.gov](mailto:PERMProviders@cms.hhs.gov)

Meeting materials as well as other informative materials regarding the federal PERM program, e.g., Frequently Asked Questions and a State Contact List and are available under the Downloads heading at [http://www.cms.gov/PERM/07\\_Providers.asp](http://www.cms.gov/PERM/07_Providers.asp)

### First Time Connect Pro Users

If the provider has not attended a Connect Pro meeting before, please test connectivity before the training by going to [https://webinar.cms.hhs.gov/common/help/en/support/meeting\\_test.htm](https://webinar.cms.hhs.gov/common/help/en/support/meeting_test.htm)

A quick overview of the Connect Pro tool is available at [http://www.adobe.com/go/connectpro\\_overview](http://www.adobe.com/go/connectpro_overview)