



December 4, 2012

Announcement 540

## December Provider Training Reminder: Prior Authorization on the Web Portal and New Provider Training

In December 2012, the HP Enterprise Services (HPES) training team will conduct two workshops: a virtual training workshop regarding Prior Authorization on the Web Portal and New Provider Training in Reno.

The Prior Authorization on the Web Portal virtual session will focus on how to create and manage prior authorizations, view completed prior authorizations, and find resource and contact information.

The New Provider Training session in Reno includes Provider Web Portal navigation and registration, submission of prior authorizations and eligibility verification. It is designed for users new to Nevada Medicaid and Nevada Check Up, and will provide assistance with some of the tools available that make it easier to find claim or payment status and recipient eligibility.

Please review the dates, times and topics below and register now by using the [2012 Provider Training Registration Form \(FA-41\)](#). For questions, contact the HPES training team at NevadaProviderTraining@hp.com or (877) 638-3472, option 2, option 0, then option 4.

VIRTUAL ROOM		
Access details will be returned to you in an email upon registration.		
Date	Time	Topic
December 11	8:30 to noon	Prior Authorization on the Web Portal
RENO		
Location: HPES Offices, Training Room, 9850 Double R Blvd., Suite 102, Reno, NV 89521		
Date	Time	Topic
December 12	8:30 to noon	New Provider Training