



December 24, 2014

Announcement 853

Notice for Provider Types 11, 13 and 63 Regarding Claims that Cutback or Denied Due to Lack of PA Units and Overlapping Dates on the PA

Attention provider types (PTs) 11, 13 and 63:

- When some claims submitted by PTs 11, 13 and 63 were voided or adjusted, the associated prior authorization (PA) units were not reversed. The result was a shortage of PA units on future claims causing the claims to cutback or deny for lack of PA units. Affected claims that were cutback or denied inappropriately within the last two years will be automatically reprocessed. The results of the reprocessed claims will be reflected on a future remittance advice.
- Some claims submitted by PTs 11, 13 and 63 were cutback or denied due to overlapping dates on the PA. Affected claims that were cutback or denied inappropriately within the last two years will be automatically reprocessed. The results of the reprocessed claims will be reflected on a future remittance advice.