



February 20, 2015

Announcement 883

Payment Error Rate Measurement (PERM) Review in Progress

The Centers for Medicare & Medicaid Services (CMS) measures the accuracy of Medicaid and Children's Health Insurance Program (CHIP) payments made by each state for services rendered to recipients through the Payment Error Rate Measurement (PERM) program. Under the PERM program, CMS uses national contractors to measure improper payments in Medicaid and CHIP. The PERM review is currently in progress for Nevada on claims paid during the period October 1, 2013, through September 30, 2014.

A+ Government Solutions, Inc., a statistical contractor, provides statistical support to the program by producing the claims to be reviewed and by calculating Nevada's error rate. A+ Government Solutions, Inc. will collect medical policies from the State, collect medical records from providers, and will also conduct the medical and processing reviews for sampled claims following guidance provided by CMS.

Medical records are needed to support the medical reviews to determine if the service provided was medically necessary and correctly paid in accordance with established policy. A+ Government Solutions, Inc. will contact you, the provider, to verify your name and address and to determine how you want to receive the medical record request(s) (via facsimile, U.S. mail). Once the provider receives the request for medical records, the provider must submit the information electronically or in hard copy within 75 days.

A+ Government Solutions, Inc. will follow up to ensure that providers submit the documentation before the 75-day time frame has expired. If the provider fails to submit appropriate and sufficient documentation to support the claim billed to and paid by the DHCFP within the allotted time frame, the payment will be considered an error and will be recovered from the provider. Past studies indicate the largest cause of errors occur in the medical review area and are due to the provider sending either no documentation or insufficient documentation. Providers may access additional PERM information at www.cms.gov/PERM.